



9 October 2020

Dear Parents/Carers of Year 7 students

As you will be aware, our first remote parents evening was not as successful as we had anticipated. Despite using a video solution proven in other schools and tested by staff parents here at Backwell, the system crashed at 4.05 pm. It did not come back online until after we had made the decision to conduct appointments by telephone. The company who provide the service, who have an excellent track record otherwise, have apologised for the inconvenienced caused. We will wait for their detailed findings before making any decisions about future evenings. Thank you for bearing with us!

Parents who made an appointment, but were unable to speak with their child's tutor yesterday evening will receive a telephone call by Wednesday 14 October.

I wish to remind you that key information about Frog, maths, English, science and the library has now been uploaded to our school website. Please click on the following link <https://www.backwellschool.net/y7-meet-tutor> to watch those videos.

May we apologise once again, for any inconvenience caused.

Backwell School